

Ask for

KASASA®

We've got you covered.

Data breaches, credit card fraud, identity theft. There's a lot to worry about. But you have **Kasasa Protect**, so you don't have to. Activate your Kasasa Protect today and enjoy access to a full range of personal defense.

The Kasasa Protect Suite

Full-Service Identity Restoration

Get help and resolution the instant fraud occurs. Rest assured as certified specialists file, dispute, and resolve issues with your credit or other vital records.



Dark Web Monitoring

Keep close tabs on your identity online. This personal watchdog scans millions of international sources in real-time, quickly spotting stolen data that could identify you.



Lost Wallet Protection

Cancel and replace all your important documents through one point of contact. Your agent can restore your cards, licenses, passports, even traveler's checks.



Credit Reporting

Get deep insight into your credit record with a full annual report from Experian. It's the first step toward fantastic financial health.



Monthly Credit Score & Plotter

Stay on top of your credit with regular online reports. See your score at no extra cost, view trends, and find out exactly what's moving your number.



24/7 Credit Monitoring

Get notices about important changes in your credit report including loan data, inquiries, new accounts, judgments, and liens around the clock.



Activate your Kasasa Protect in minutes!

Be sure to log into your **Kasasa Protect** account and verify your identity to receive the full complement of services. Just check your email for your activation link or visit **secure.kasasaprotect.com**.

Have questions? Contact us at 888-483-3301.

See back for details.

Optional Add On Service
Industrial Bank offers Kasasa Protect, an optional Identity Fraud Protection And Restoration Service that includes identity theft, fraud protection and breach resolution services through a separate, third party that can be added to your Kasasa Cash®, Cash Back®, Tunes® account. This add-on service (a) requires your explicit authorization to add these Identity Fraud Protection Services (opt-in), (b) charges a separate monthly fee and (c) can be cancelled at any time.

Kasasa Protect: Identity Fraud Protection And Restoration Services
"Kasasa Protect: Identity Fraud Protection And Restoration Services" collectively includes the following comprehensive services (collectively "Services"):

- (1) **Credit Services:** (a) Reports: an annual credit report from Experian; (b) Scores: a monthly credit score from Experian and (c) Plotter: a visual twelve (12)-month history of the consumer's monthly credit scores from Experian.
- (2) **Monitoring Services:** (a) Public Records: Monitors name, address & Social Security Number (SSN) across public records; (b) Dark Web Monitoring: monitors across social networks, chat rooms & black market web sites for personally identifiable information including social security numbers; phone numbers; email addresses; bank account and routing numbers; credit and debit cards; and medical identification numbers;
- (c) Credit Bureau: monitors for and will provide an email or text alert if credit inquiries, new lines of credit, derogatory credit, name changes or changes in address are detected in the consumer's Experian credit file. Credit monitoring occurs only on the credit file associated with the purchasing consumer, and does not monitor, compare or cross reference the credit file associated with the purchasing consumer to any other credit files maintained by the applicable credit bureaus.
- (3) **Resolution Services:** (a) Recovery Services: a professional Identity Recovery Specialist will assist the consumer identify, dispute, expunge any fraudulent activities and (b) Lost Wallet Services: Cancellation & replacement assistance for lost or stolen credit cards and personal documents lost due to loss or identity theft.

Terms & Conditions
Kasasa Protect services are provided by Experian Information Solutions, Inc. "Experian".
There are two(2) Kasasa Protect terms and conditions, one governing the program's Services and the other governing the program's online portal, which you must agree to:
(1) **Services:** Terms and conditions can be retrieved at an Industrial Bank branch location
(2) **Portal:** Terms & Conditions can be retrieved online by using the following link: <https://secure.kasasaprotect.com>.

Fees
Kasasa Protect services are provided for a monthly fee of \$15.99, or \$7.99 if you are a Kasasa accountholder. Kasasa Protect is available to a secondary accountholder listed on a joint account for an additional monthly fee of \$7.99. Fee(s) will be automatically debited from your account on the third (3rd) of each month. Fee(s) begin on the third (3rd) of the month following your enrollment date and will end one (1) day after Industrial Bank has processed your cancellation request.

Changes & Modifications:
Kasasa Protect's services, fees, providers and / or partners are variable and may change with proper notification from our [bank/credit union] or Kasasa, Ltd. Changes in terms, conditions, services, fees and / or providers, if any, will be posted on the Kasasa Protect site located at <https://secure.kasasaprotect.com>. We encourage you to refer to this site on a regular basis for Services information.

Requirements:
To utilize Kasasa Protect you must: (1) be eighteen (18) years of age or older, (2) be a resident of the United States or any of its territories, and (3) register and maintain your unique email address (joint accountholders must each provide unique email addresses for this service) via the Kasasa Protect online portal.

Enrollment:
To receive Kasasa Protect's Services, you must (1) agree to the Kasasa Protect Services' Terms & Conditions and (2) establish the Services' monthly billing and (3) provide an accurate email address. Upon completing these three activities you will be enrolled in the program. ("Enrollment"). The date upon which these activities are completed will be your enrollment date ("Enrollment Date").

Verification:
Within one (1) business day after Enrollment, Kasasa Protect will provide you with an email that includes a link to <https://secure.kasasaprotect.com> and your subscriber number. After entering your subscriber number, you must verify your personal information. You agree to provide accurate, current and complete information about yourself. You agree to not misrepresent your identity. You also agree to maintain and update this information, including your email address on a regular basis to ensure its accuracy. Failure to provide and maintain accurate and complete information may prohibit your use of the Services or result in errors in information generated. ("Verification").

Portal Alerts & Notifications:
Upon verifying your personal information and agreeing to the terms and conditions associated with the Kasasa Protect portal, you will be able to receive alerts and notifications through the portal. Email notifications will be sent to the email address you maintain at <https://secure.kasasaprotect.com>. You understand, acknowledge, and agree that in order to receive the full complement of Services, including receiving Services' alerts and notifications via the Kasasa Protect portal, you must first verify your identity and register and maintain your email address at: <https://secure.kasasaprotect.com>.

Availability of Services:
All items under these three (3) comprehensive services are available to you as identified below.

- (1) **Credit Services:** After verification, you will be able to view all items listed under Credit Services, including credit information and alert details via the portal.
- (2) **Monitoring Services:** All items listed under Monitoring Services will begin upon Enrollment. Viewing of Monitoring Services alerts is available upon Verification.
- (3) **Restoration Services:** All items under Resolution Services are available upon Enrollment.

Cancellation:
You may cancel your Services at any time by notifying your financial institution of your decision to cancel. Written notices should be sent to Industrial Bank, 4812 Georgia Ave. NW, Wash DC 20011. Verbal requests should be directed to 202-722-2000. Cancellations may take one (1) or more business days to process. When cancelling, your then current month's fee will not be reimbursed or prorated. The Services' monthly fee will not be charged for th Legal Notices:
(1) Federal Notice. Even without our plan, you have the right to a free credit report from each of the three major credit bureaus through annualcreditreport.com or 877-322-8228, the only authorized source under federal law. (2) Industrial Bank Notice. Industrial Bank shall not have any liability for the accuracy of the information contained in the credit reports provided through these Services including any liability for or indirect, consequential or incidental.

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